

## Care & Cleaning Instructions:

**NEVER use abrasive cleaners, abrasive polishes or abrasive pads on your Palmer products!**

### The Plated Finishes:

- The **Polished Chrome (PC)** finish will not tarnish, and will generally need no care other than normal cleaning and dusting with a damp soft cloth.

- The **Polished Nickel (PN)** and **Satin Nickel (SN)** finishes are durable, but will eventually slightly dull and may tarnish, as well as show some fingerprints and watermarks. These finishes should be cleaned with a mild metal polish such as Flitz or Nevr-Dull brands.

Do not use a liquid metal polish, as it will tend to collect in the crevices and turn green.

To preserve the restored finish, we recommend applying a wax protectant such as Flitz Faucet WaxPlus or a fine Carnauba wax such as Trewax brand, worked into a soft, clean cloth and buffed onto the metal.



Polished Chrome



Polished Nickel



Satin Nickel

### The Living Finishes:

- The **Polished Brass (PBUL)** finish is un-lacquered and intended to naturally tarnish to an authentic aged patina. If you would prefer to preserve the shiny look, just follow the same instructions as for nickel, but apply more frequently - about once a month, or as required.

- The **Waxed Living Finishes** are Living Finishes to which a coat of Carnauba wax has been applied. - Carnauba wax is the hardest natural wax known to man, is very pure, dries to a relatively hard, thin, clear finish and is nearly insoluble in water. The buffed wax will initially produce a gloss sheen, but then will dull over time. Cleaning, if necessary, can be accomplished with a mild soap and water solution and a 100% cotton soft cloth. Pure Carnauba wax, such as Trewax brand, can be reapplied as necessary. **Do Not Use Polish on these finishes.**

- **Satin Brass Waxed (SBW)**
- **Aged Brass Waxed (ABUL)**
- **Oil-Rubbed Bronze Waxed (ORB)**
- **Aged Nickel Waxed (AN)**
- **Aged Copper Waxed (AC)**



Polished Brass  
Un-Lacquered



Satin Brass Waxed



Aged Brass  
Un-Lacquered



Oil-Rubbed Bronze

### The Lacquered Finishes:

Palmer Lacquered Finishes should **ONLY** be cleaned using a soft cotton cloth and water.

- **Polished Brass Lacquered (PBL)**
- **Satin Brass Lacquered (SBL)**
- **Polished Copper Lacquered (PCL)**

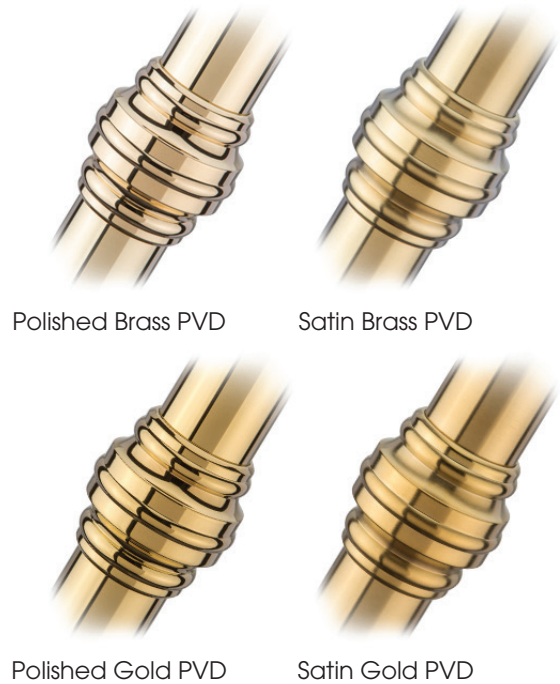
## The PVD Finishes:

**Physical Vapor Deposition** finishes incorporate a coating of specialized metal that provides a durable, tarnish-free, and lasting color tone.

**PVD Finishes:** As with any fine decorative surface, these PVD finishes must **not** be cleaned with any abrasive pad or sponge. Many pads or sponges with a fibrous surface (such as Scotch-Brite scrub sponges) contain microscopic mineral particles that will scratch nearly all decorative and polished surfaces, including these washstands.

Visible water spots on this highly lustrous finish can be easily wiped off with a soft cloth dampened with water or with mild glass cleaner, such as Windex or ordinary Isopropyl Alcohol.

Note: Avoid products that state on the label that they remove tarnish and rust, and contain hydrofluoric, hydrochloric, and/or phosphoric acids or caustic agents.



### • Solid Acrylic Rod:

The Palmer Acrylic Rod (ACR) can be cleaned and polished in the field with Flitz Metal Polish or Novus 1 Plastic Clean & Shine. The Plastic Clean & Shine will gently clean all plastics without scratching, and leave a lustrous finish that resists fogging and finger marking, repels dust, and eliminates static.

Novus Scratch Removers 2 & 3 will remove fine scratches, haziness, and abrasions while sealing the Acrylic with a fine coat of polish. A bit of time and "elbow grease" will be required to remove scratches, so patience is a prerequisite... but, unlike glass, Acrylic can be field repaired.

**NEVER** apply any household cleaning chemicals such as ammonia-based solutions (e.g. Windex) to the Acrylic, as these will damage the surface of the Acrylic. Mild soap and water is always safe.



### • Powder Coat:

Cleaning Powder Coat finishes with mild soap and water is usually sufficient.

Use a wet cotton cloth to remove any accumulated dirt. Wash with mild soap or detergent, then rinse in clean water and wipe dry with a soft cotton cloth.

